

# THE BUILD BULLETIN

## Updates for Northumberland

September 2023

### **DARRAS HALL**

As you may be aware we have been looking into the possibility of extending our Darras Hall network from sector 4 (which is now live) to sectors 2, 3 and 6. Since the surveys have been completed, we have reviewed the results and unfortunately, due to current market conditions, we have concluded that we are not in a position to continue into these new sectors this year. However, we are reviewing the situation on a monthly basis and will communicate if this changes.

We apologise for any inconvenience this may cause. You can learn more about our investigation [here](#). If you would like to stay in the loop with any future build plans, please email [hello@factco.co.uk](mailto:hello@factco.co.uk).

### **ROTHBURY**

With sub-ducting into [sector 4](#) installed in August, and fibres already blown through the distribution network, in September we built the [primary node](#) before getting stuck into splicing and testing. So far, we have seen positive results which puts us on track for connections in the coming weeks.

We've continued the momentum testing across [sectors 2, 3 and 4](#) to get even more properties live. If you've got a signed contract in Rothbury keep your ears peeled for a phone call in the coming weeks from our home installations team.

We're pleased to announce most of the Rothbury network is now build and tested with over 600 properties currently ready for connection and another 200 livening up within two weeks! Thanks to the hard work of our build team, we're on track to complete one of our largest networks by the end of November.

The completion of the network build now relies on dependencies such as permit restrictions and wayleave negotiations. When this has progressed, we will be back on site to complete the network build. We expect this to be in about three week's time.

### Home connections

This month we were able to connect more properties to our full fibre network. If you're interested in broadband built for the future, please get in touch with our sales team on 0333 305 7560 to discuss our latest promotion. To see if your property is live, [check this list](#).

## STOCKSFIELD

### September achievements

This month our build team have been busy building the Stocksfield network.

- Sector 1 is now 88% built and tested with only 7 nodes left to build. You'll see our team on-site building these nodes at the start of October. Once your cabinet is live, we'll be able to begin home connections in this area!
- The overhead network in sector 6 is progressing well with a massive 1,000m completed within two days along Apperley, New Ridley and High Mickley Road.
- With 96% of sector 4 now built and tested, we've only got two nodes left complete this area. The first will be complete by mid-October. However, the build of the other node is on pause due to restrictions surrounding council permits. When schools are on half term, we will be able to complete our work here. This is currently scheduled for 30 October. Once the cabinet is live, we will be able to offer home connections in this area.

### Road closures

As you may be aware, throughout September we instigated an 8-week road closure on Apperley Road so that our team could safely survey and repair underground infrastructure. Please see below an update on these works:

- **12 Sept – 22 Sept:** Desilting, tree trimming and surveying works successfully completed.
- **26 Sept – 09 Oct:** Closure no longer required whilst we determine the works needed to repair the existing infrastructure.
- **10 Oct – 23 Oct:** The road closure to be reinstated from 9am to 3pm on weekdays allowing us the team to safely complete required overlay repair works.

Please be aware we will also have a road closure on Batt House Road from 23 October to 15 December.

Those in the immediate area will receive notification of these works. If you'd like more information, please contact [hello@factco.co.uk](mailto:hello@factco.co.uk). Please accept our apology for any disturbance this will cause.

### Home connections

Unfortunately, we've got a small technical issue with the leased line. We've escalated the issue with our provider and are now awaiting an update. Please be assured we're doing everything in our power to resolve this issue and get your cabinet live. Once this is complete, home connections will begin for [these properties](#)!

If you've signed a contract, you may have spotted our home installation team surveying your property lead in so that once live, home connections will be imminent. We are very much looking forward to futureproofing Stocksfield homes and businesses with broadband built for the future.

Yet to sign up? It's not too late. Call our team on 0333 305 7560 or email [hello@factco.co.uk](mailto:hello@factco.co.uk) to chat with our team about the latest promotion.

