

THE BUILD BULLETIN

Updates for the North West

October 2023

CROWTON, KINGSLEY, AND NORLEY

We're pleased to announce that sector 1 is fully built, tested, and ready for service! Our home installation team has been busy connecting these lucky residents in October with more to come.

In other good news we successfully completed blowing the fibre through from the cabinet and through Mill Lane to sector 3! This huge milestone will mean we can soon offer home connections to a large number of Crowton residents. Since successfully getting the fibre through this feeder route, the team's been busy splicing and testing this area so that it's ready for service.

Where we are unable to utilise pre-existing infrastructure, we have been installing new telegraph poles. There are roughly 15 - 20 poles left to install from now until the end of the year, depending on wayleave negotiations. Residents will be notified if a pole is to be installed near their property.

We've also been working on different civil engineering projects in order to take the network underground where feasible. During these works the team having been repairing the existing infrastructure and pulling through some smaller subducts which will house and protect our fibre cables.

You also may have seen us installing 'Toby' boxes on Onston Lane or Horseshoe Close. These 'Toby' boxes sit on the perimeter of each property which is fed underground, allowing the network to connect all the way through to your home or business!

In the meantime, testing works have continued throughout sectors 2, 3 and 5 so that we can make home and businesses live where possible.

The final stages

We are continuing to connect more properties each week, with the majority of the network build still on track to be completed by December. You can check if your property is ready for service [here](#).

It's not too late to sign up for a connection! If you'd like to take advantage of our current promotion, please get in touch with our team at hello@factco.co.uk or 0333 305 7560.

As previously mentioned, the completion of the full fibre network is dependent on some key pieces of civil engineering work which are subject to a three-month notice order. We've scheduled these works for December and will complete the network thereafter.

We'd like to thank residents for their continued cooperation as we work to build your new network. This build has certainly not been without its challenges, and we appreciate the community's patience as we work through our schedule.

